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289938

Latimer, Becky

From: Latimer, Becky
Sent: Tuesday, January 21, 2020 2:17 PM
To: 'J'
Subject: 2019-281-S

Dear Jennifer Brooks,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas <https://dms.psc.sc.gov/Web/Dockets/Detail/117238>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer

Latimer, Becky

From: Easterling, Deborah
Sent: Tuesday, January 21, 2020 11:38 AM
To: Latimer, Becky
Subject: FW: [External] Complaint against Palmetto Utilities for a proposed rate increase

From: Jennifer Brooks <[REDACTED]>
Sent: Tuesday, January 21, 2020 11:34 AM
To: PSC_Contact <Contact@psc.sc.gov>
Cc: Jennifer Brooks <[REDACTED]>
Subject: [External] Complaint against Palmetto Utilities for a proposed rate increase

Hello,

My name is Jennifer Brooks and I stay at [REDACTED] Columbia. I would like to file a complaint against Palmetto Utilities in regards to a proposed rate increase. I am totally against this as a single mom who when I first moved into my home I was only paying \$25.00 for me and my son. I was very upset when my rate was increase over two years ago to \$52.10 and I am highly upset that yet AGAIN they are asking for another increase of \$66 +. This is ridiculous!!! Its sad that these big companies continue to ask for more money and are allowed to get it. Its really unfair to have a flat rate when I do not use as much water as others but have to pay the same amount. Again, I am totally against the proposed rate increase and it should NOT be allowed. In addition to some single parents such as myself not being able to afford the increase, there are a lot of seniors who are on fixed incomes that can not afford it as well. I get most people think Northeast/Blythewood side is the "affluent" side. However everyone who says in this area are not as "affluent" as others. Please do NOT allow them to get an increase. Thank you for your time.

"Doing what's right isn't the problem. It is knowing what's right."

Lyndon B. Johnson

Jennifer N. Brooks

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, January 22, 2020 9:19 AM
To: Hatchett, Tiffany S.
Subject: RE: [External] Against Palmetto Utilities/Ni Pacolet
Attachments: 2019-281-S NOH.pdf

Dear Michael Hatchett and Tiffany Hatchett,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas

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Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas <https://dms.psc.sc.gov/Web/Dockets/Detail/117238>

I have attached the Notice of Hearing for this Docket to this email.

Sincerely,

Deborah Easterling
 Executive Assistant

From: Hatchett, Tiffany <v>
Sent: Tuesday, January 21, 2020 3:01 PM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: [External] Against Palmetto Utilities/Ni Pacolet

Please view sign Letter of Protest Docket No. 2019-281-S

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Save as PDF file and Email form
to: contact@psc.sc.gov

* Required Fields

Letter of Protest
Docket No. 2019-281-S

Date: * 1/21/2020

Protestant Information:

Name * Michael Hatchett

Mailing Address: _____

City, State Zip * Columbia SC Phone * 29229

E-mail: _____

1. What is your connection or interest in this case? For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

CUSTOMER EFFECT BY INCREASED PROPOSED RATE; AGAINST RATE INCREASE & CHARGES

2. Please give a concise statement of your protest. (This section must be completed. Attach additional information if necessary.)

AGAINST PROPOSED SEWER RATE HIKE; WITHIN THREE YEARS PALMETTO UTILITIES INCREASE THE RATES TO \$53.10.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

YES. PLEASE CONTACT _____, IF I DO NOT ANSWER PLEASE LEAVE VOICEMAIL. MAY NOT BE ABLE TO ANSWER DURING WORK HOURS

Signature Required: Michael Hatchett

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Save as PDF file and Email form
to: contact@psc.sc.gov

* Required Fields

Date: * 1/21/2020

Letter of Protest
Docket No. 2019-281-S

Protestant Information:

Name *

Tiffany Hatchett

Mailing Address *

cs Dr

City, State Zip *

Columbia

SC

Phone *

29229

E-mail

.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

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YES, PLEASE CON
DURING WORK HOURS

IF I DO NOT ANSWER PLEASE LEAVE VOICEMAIL. MAY NOT BE ABLE TO ANSWER

Signature Required:

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

CLERK'S OFFICE

REVISED NOTICE OF FILING AND HEARING AND PREFILE TESTIMONY DEADLINES

DOCKET NO. 2019-281-S

APPLICATION OF PALMETTO UTILITIES, INC. FOR AN INCREASE OF RATES AND CHARGES FOR THE PROVISION OF SEWER SERVICE AND MODIFICATIONS TO CERTAIN TERMS AND CONDITIONS OF THE PROVISION OF SEWER SERVICE

Palmetto Utilities, Inc. (the Company) has filed an Application with the Public Service Commission of South Carolina (the Commission) for an increase of the Company's rates and charges for the provision of sewer service and modifications to certain terms and conditions of the provision of its service. The Company is a public utility, as defined by S.C. Code Ann. § 58-5-10(4) (2015), providing sewer service to the public for compensation in certain areas of Richland and Kershaw counties, South Carolina, pursuant to rates set by the Commission in Docket No. 2017-228-S.

Pursuant to S.C. Code Ann. § 58-5-240 (2015) and S.C. Code Ann. Regs. 103-512.4.A and 103-503 (2012), the Company requests that the Commission approve an increase in its monthly sewer service rates and the adoption of a charge for tampering with Company facilities and equipment. The Company also seeks modifications to certain terms and conditions of its rate schedule, including circumstances when the proposed tampering charge may be imposed and the adoption of language limiting the Company's liability for interruption of, or failure to provide, service in certain circumstances.

THE PROPOSED CHANGES IN MONTHLY RATES AND CHARGES ARE SET FORTH BELOW

(The complete rate schedule is available from the Company at the address below and on the Commission's website at www.psc.sc.gov)

Palmetto Utilities Residential Monthly Charges	Current	Proposed
Residential monthly charge Per single-family house, condominium, villa, or apartment unit	\$52.10	\$66.62

THE COMPANY STATES IN ITS APPLICATION THAT IT WOULD BE WILLING TO CONSIDER A PHASE-IN OF APPROVED ADDITIONAL ANNUAL REVENUE OVER SOME PERIOD OF TIME TO LIMIT THE IMMEDIATE IMPACT OF THE PROPOSED RATE ADJUSTMENT.

*Charges for commercial establishments served by the Company are based upon single family equivalency (SFE) ratings set using wastewater treatment plant capacity design loading factors established in S.C. Code Regs. 61-67, Appendix A.

**All commercial customers will pay based on a minimum SFE rating of one (1), which is \$66.62 per month. Some commercial customers will have minimum SFE ratings greater than one (1).

If the Application or Petition in this case contains a request for adjustment of rates, the rates are subject to potential modification by the Commission during the course of this case.

A copy of the Company's Application can be found on the Commission's website at www.psc.sc.gov under Docket No. 2019-281-S. Additionally, a copy of the application is available from the office of John M. S. Hoefer, Esquire, Willoughby & Hoefer, P.A., P. O. Box 8416, Columbia, South Carolina 29202-8416.

Any person who wishes to participate in this matter as a party of record should file a Petition to Intervene in accordance with the Commission's Rules of Practice and Procedure on or before **January 21, 2020**, by filing the Petition to Intervene with the Commission, by providing a copy to the Office of Regulatory Staff and by providing a copy to all parties of record. For the receipt of future Commission correspondence, please include an email address in the Petition to Intervene. ***Please refer to Docket No. 2019-81-S and mail a copy to all other parties in this docket.*** Any person who seeks to intervene and who wishes to testify and present evidence at the hearing should notify, in writing, the Commission; the Office of Regulatory Staff at 1401 Main Street, Suite 900, Columbia, South Carolina 29201; and the company at the above address, on or before **January 21, 2020. Please refer to Docket No. 2019-281-S.**

Any person who wishes to request that the Commission hold a public hearing in his or her county of residence in order to hear comments from the utility's customers should notify, in writing, the Commission at the address below; the Office of Regulatory Staff, at 1401 Main Street, Suite 900, Columbia, South Carolina 29201; and the company at the above address, on or before **February 3, 2020.**

PLEASE TAKE NOTICE that a hearing, pursuant to S.C. Code Ann. Regs. 103-817 and S.C. Code Ann. §58-5-240, on the above matter has been scheduled to begin on **April 28, 2020, at 10:00 a.m.**, before the Commission in the Commission's Hearing Room at 101 Executive Center Drive, Suite 100, Saluda Building, Columbia, South Carolina, 29210 for the purpose of receiving testimony and evidence from all interested parties. The hearing may continue through April 29, 2020, if necessary.

INSTRUCTIONS TO ALL PARTIES OF RECORDS (Applicant, Petitioners, and Intervenors only): All parties of Record must prefile testimony with the Commission and serve all Parties of Records. Prefiled Testimony Deadlines: Applicant's **Direct Testimony** Due: **03/10/2020**; Other Parties of Record **Direct Testimony** Due: **03/31/2020**; Applicant's **Rebuttal Testimony** Due: **04/14/2020**; and Other Parties of Record **Surrebuttal Testimony** Due **04/21/2020**. All prefiled testimony deadlines are subject to the information as posted on www.psc.sc.gov under Docket No. 2019-281-S.

For the most recent information regarding this docket, including changes in the scheduled dates included in this notice, please refer to www.psc.sc.gov and Docket No. 2019-281-S.

PLEASE TAKE NOTICE that any person who wishes to have his or her comments considered as part of the official record of this proceeding **MUST** present such comments, in person, to the Commission during the hearing.

Persons seeking information about the Commission's Procedures should contact the Commission at 803-896-5100 or visit its website at www.psc.sc.gov.

12/23/2019